

# Strategy 2023-2025 - To Support a Sustainable Future

### Increase Revenue

- Community Pharmacy Consultation Service (CPCS)
  - o To achieve 1,000 GP referrals per month by March 2024
  - To achieve 3,000 GP referrals per month by March 2025
  - o To work with the system to stop informal referrals from other partners
  - To ensure we conclude >90% of all referrals
  - Hypertension Case-Finding (HCF)
    - To achieve **>50%** of pharmacies actively providing the service by March 2024
    - To achieve **>90%** of pharmacies actively providing the service by March 2025
  - Pharmacy Contraception Service (PCS)
    - To achieve >25% of pharmacies actively providing the service by March 2024
    - To achieve **>75%** of pharmacies actively providing the service by March 2025
  - Local and National Common Ailment PGDs
    - To achieve **>50%** of pharmacies actively providing the service by March 2024
    - To achieve >90% of pharmacies actively providing the service by March 2025
  - Covid Vaccination Clinics
    - For >70% of pharmacies to delivery covid vaccines in Winter 2024/25

## Decrease Costs

- Introduction of a Compliance Aids Policy to reduce system reliance on pharmacies to provide MDS
- Support pharmacies to feel confident in decreasing the number deliveries or to charge where appropriate
- Identify and support pharmacies to stop doing unfunded activity
- Increase efficiencies of commissioned services including supporting pharmacies to use the right member of the pharmacy team to deliver each service

## Improve Workforce

- Primary Care Network Community Pharmacy Lead
  - Co-ordinate and provide support for new and existing PCN leads
  - $\circ$   $\;$  Provide guidance to PCN leads to allow them to support CPCS rollout
- Independent Prescribers working in Community Pharmacy
  - Identify and support or existing IP network
  - Support pharmacies to access training courses and provide guidance in securing a DPP/DMP
- Training
  - Provide system support to generate more Foundation Pharmacist places in Dorset
  - Support pharmacies to develop their non pharmacist workforce (NVQ2 dispenser to ACTs)

#### **Pharmacy Communication**

- Deliver a 2024 Annual Conference with Award Ceremony to share Vision and celebrate success
- Produce a weekly email for pharmacies to contain relevant updates at the same time each week
- Provide Operational Support and guidance to pharmacies through email, phone calls and pharmacy visits
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