



## DORSET LOCAL PHARMACEUTICAL COMMITTEE

14<sup>th</sup> January 2021

Zoom - Remote Meeting

### Attendees:-

**Independent:-** Robin Mitchell - Chair, (RbM), Roger Mitchell (RgM)

**CCA:-** Janette Best (JB) Di Wood (DW), Jane Hallett (JH), Jose Aguiar (JA), Piyush Patel (PP)

**AIMp:-** Richard Maiden (RhM)

### **In attendance**

Amanda Moores (AM) Chief Officer, Joao Da Cal (JDC) Services & Implementation Lead, Sara Diamond (SD) Administrator

08.30	1.	<p><b>PRESENTATION</b> – Sukhbinder Vagree, Ferring Pharmaceuticals Ltd. sukhbinder.vagree@ferring.com <b>Topic:</b> Flare management for patients with mild to moderate ulcerative colitis, with an update on the guidance in relation to steroid use and minimising patient risk during COVID-19</p>	
08.45	2.	<p><b>PRESENTATION</b> – Sharon Nicholls, Daiichi Sankyo UK sharon.nicholls@daiichi-sankyo.co.uk <b>Topic:</b> Lixiana - Today, Tomorrow and for the Future</p>	
09.00	3.	<p><b>WELCOME, APOLOGIES FOR ABSENCE</b></p> <ul style="list-style-type: none"> <li>❖ Apologies for absence</li> <li>❖ Action Plan (DW)</li> <li>❖ Time Keeper (SD)</li> <li>❖ Conflicts of interests – a request for any LPC members interests not already declared</li> <li>❖ Expenses form to be completed and submitted to Treasurer via email.</li> </ul> <p><b>New Dorset LPC member</b> – Members welcomed Piyush Patel. Piyush is a newly appointed CCA representative. Piyush is a Pharmacist and Store Manager based in Rowlands Ferndown branch.</p>	
09.05	4.	<p><b>MEMBERS MOMENT</b></p> <p>Members talked about what has been working well within their pharmacies/companies and what concerns they have.</p> <p><u>Topics discussed were:</u></p> <ul style="list-style-type: none"> <li>*Members talked at length about their concerns around the morale, resilience and the level of motivation. The mental wellbeing of our pharmacists and pharmacy staff, as there is a lot of fear and anxiety out there at the moment.</li> <li>*Concern around keeping pharmacies open with the lack of staff.</li> <li>*The increase in seeing patients not wearing masks or adhering to social distancing in the pharmacy. People seem to be a lot more relaxed this lockdown. Comments from patients that they are turning down home delivery service because they “want to get out the house” is a real concern. Patients coming in early for the medication is also on the rise.</li> <li>*Increase in phone calls to the pharmacy because patients are unable to get through to GP’s.</li> </ul>	

		<p>*Teams are seeing arrival of the Lateral Flow kits, which they are very thankful for and reassuring for teams.</p> <p>*Comments that some pharmacies are finding it difficult to find time to complete the PQS domains due to volume of work.</p> <p>*The need for smart communications for pharmacies around Covid vaccinations for staff.</p> <p>* Weymouth &amp; Portland PCN the GP CPCS referrals have gone quiet.</p>	
09.30	5.	<p><b>NHSE&amp;I SW UPDATE – Jenny Collins, Pharmacy Contract Manager</b> – This was an informal introduction to give members the opportunity to meet Jenny and hear a brief overview of the SW team and their role.</p>	
10.00	6.	<p><b>MINUTES OF DORSET LPC MEETING 05.11.2020</b></p> <ul style="list-style-type: none"> <li>❖ Accuracy – Minutes agreed as a true reflection.</li> <li>❖ Review of Action Plan – Actions completed</li> </ul>	
10.10	7.	<p><b>Matters arising from minutes of 05.11.2020 (for items not elsewhere on the agenda and/or identified by members prior to this meeting - None</b></p>	
10.15	8.	<p><b>Matters arising from reading list – see separate circulations (for items identified by members prior to this meeting and placed on supplementary agenda if necessary)</b> – Group discussed the difficulties some pharmacies have experienced when ordering the Lateral Flow kits. NHSE&amp;I have commented on the extra work this has generated for them by providers/contractors not following the instructions.</p>	
10.20	9.	<p><b>SERVICES &amp; IMPLEMENTATION UPDATE (JDC)</b> – JDC gave members an overview on work completed since the last committee meeting in November 2020: Volume of meetings is still on the rise. AM and JDC are trying to cover as many as possible. Some of these meetings have been very challenging. COVID queries still coming in at pace, along with flu vaccination enquires, particularly from Nursing Homes. Numerous PHD enquires received, for example pandemic delivery service. Continued work with JH and Weymouth &amp; Portland PCN around GP CPCS, which was going well. JDC thanked JH for the hard work and commitment she has given in assisting Weymouth &amp; Portland PCN and suggested we can all use JH's work as an example when engaging with our PCN's going forward. A lot of time has been spent working with some of our PCN Leads, trying to get them and their pharmacies to engage, which has been frustrating, but we are moving in the right direction now we have the last few on board to attend the PCN/PQS events. <b>ACTION:</b> JDC to contact Matt Baker at Dorset CCG to get PCN flu data to support pharmacies with PQS requirements</p>	<b>JDC</b>
10.35		<b>COFFEE</b>	
10.50	10.	<p><b>NPA AND REGIONAL NETWORK OF LPCS - COLLABORATIVE EVENT</b> – A collaborative event that connects the voices of NPA, LPCs and the Independent sector. RbM &amp; RgM have confirmed their attendance. The hope is to find good representation from LPC members to ensure pharmacy is represented. <b>ACTION:</b> CCA members to identify representative to attend NPA event on 3rd February, person to then register for the event</p>	<b>JA, JB, JH, PP, DW</b>

11.05	11.	<p><b>WORK PRIORITIES</b></p> <p>❖ <b>PCN work &amp; PQS Domains</b></p> <p>We have two events now scheduled in to get the last few PCN's to engage and meet their PCN domain requirements. Members will be required to support these events. SD to circulate meeting invites to those available.</p> <p><b>ACTION:</b> Email to be sent to all PCN leads with PQS domain checklist and timeline of when to be completed, and reminder email to contractors to get information back to the PCN Lead as requested</p> <p><b>ACTION:</b> RhM to confirm attendance at PCN event on 20th January – <b>COMPLETED</b></p> <p><b>ACTION:</b> DW to confirm new date for Poole Central PCN meeting is suitable – <b>COMPLETED</b></p> <p><b>ACTION:</b> PCN group information to be shared with LPC mentors/members who are supporting PCN event on 20th January</p>	<p><b>SD</b></p> <p><b>RhM</b></p> <p><b>DW</b></p> <p><b>SD</b></p>
12.00	12.	<p><b>NHS DORSET CCG UPDATE - Katherine Gough</b> – The group spoke about pharmacies seeing an increase in prescription volumes, including prescriptions for multiple months. KG confirmed this was something they anticipated and did issue warnings. Guidance has been issued to practices which has come down through the BMA. Due to Brexit, even though we have a deal in place, we could still see supply chain issues. KG requested any intel from pharmacies to take this back if volumes are still on the increase. Members requested CCG's assistance in putting together some information videos that can be shared on social media for patients to make them aware of issues pharmacy is facing due to Covid-19. The group discussed possible funding streams for the GP CPCS platform for surgeries to refer to pharmacy. KG referred pharmacy to the PCN DES for areas pharmacy can support PCN's to deliver services.</p> <p><b>ACTION:</b> Draft script to be developed for Katherine Gough to use for a public message about Covid challenges and supporting community pharmacy</p> <p><b>ACTION:</b> Examples of changes to periods of treatment and increased prescribing to be sent to AM, to forward to KG</p>	<p><b>RbM, JH</b></p> <p><b>ALL</b></p>
13.00		<b>Lunch</b>	
14.00	13.	<p><b>WORK PRIORITIES</b></p> <p>❖ <b>GP CPCS</b></p> <p>AM and JDC have had a meeting with NHSE&amp;I South West team and the CCG this week. We are expecting the 4 FTE Regional Implementation Support Managers whose role it will be to support the roll out, to be announced any day. We will not be pushing PCN's to deliver the service if they have not expressed an interest to do so. We are still waiting to get confirmation of which referral platform will be used for the service, most likely to be NHSmail.</p> <p>❖ <b>DCR</b></p> <p>Agreed as an action at our November meeting, we would support 30 pharmacies to sign up to DCR and go live by March 2021. The DCR will be the place pharmacy goes to for comprehensive information to support a patient e.g. discharge information, drug and alcohol information, social care information and all secondary care information.</p> <p><b>ACTION:</b> 3 pharmacies to be linked to each LPC member to support them registering &amp; going live on DCR. Each member to contact the allocated pharmacies and provide feedback on progress to SD</p>	

		<p>❖ <b>DMS</b> DMS goes live on 15th Feb. There will be official training available via CPPE. The payments are split into 3 tiers. £35 if all are completed and £400 for the initial set-up. Our job will be to ensure pharmacies are aware of the service and are ready to receive the referrals.</p> <p>❖ <b>MP meetings</b> A series of briefing sessions for new MPs, which is being led by PSNC with LPCs in attendance to support. AM is available to attend the first date. The second date is currently pending. This is around championing community pharmacy. <b>ACTION:</b> Members to provide suggested names of contractors/pharmacists to attend MP meetings to SD</p>	<p><b>AM &amp; ALL</b></p> <p><b>ALL</b></p>
15.00	14.	<p><b>COVID VACCINATIONS FOR PHARMACY STAFF –</b> A holding statement about staff accessing Covid vaccinations was circulated last week by NHSE&amp;I SW. Each "system" across the SW is doing this differently. We need to make sure our pharmacies understand the need to follow the instructions. We are seeing pharmacy staff now being vaccinated, but we must remember we are included with Dentistry and Optometry so it is not going to be a quick process. 3 acute hospitals are delivering vaccinations, and as of next week 17 PCN sites will be live as well as the large mass vaccination site in Dorset and some community pharmacy sites. The National Booking Service will also be going live. Good progress is being made with the target groups for vaccinations including the over 80 population, care homes residents and carers.</p>	
15.20	15.	<p><b>PUBLIC HEALTH DORSET –</b> Discussions are still ongoing around the impact of Covid-19 on PHD services. RbM has spent a significant amount of time putting together information to show what the implications are. Members thanked RbM for the work completed on this and are all in agreement with the proposed information to be presented to PHD.</p>	
15.50	16.	<p><b>AOB</b> <b>PSNC Audit -</b> PSNC Pharmacy Advice Audit will arrive later this month. PSNC is increasingly concerned about the impact that Covid is having on pharmacy teams and on things they are doing and not being paid for. This was a very time-consuming exercise for the LPC last time sending out email reminders and following up with phone calls. This time the LPC will send one email reminder and do one follow up phone call to get pharmacies to complete the audit. <b>PSNC Conference –</b> PSNC will be writing out to all LPC members to ask if they would like to be involved in this year's working group to discuss what should go into the virtual PSNC days in 2021.</p>	
16.15		<p><b>MEETING CLOSED</b></p>	
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		<p><b>Dates of Steering Group Meetings 2020-2021:</b> 25-02-21</p> <p><b>Dates of Dorset LPC Meetings 2020-2021:</b> 11-03-21</p> <p><b>Dates of Steering Group Meetings 2021-2022:</b> 29/04/21 (OM), 01/07/21, 01/09/21 (OM), 04/11/21, 06/01/22 (OM), 10/03/22</p> <p><b>Dates of Dorset LPC Meetings 2021-2022:</b> 13/05/21 at MH, 15/07/21 at MH, 09/09/21 at MH 18/11/21, 20/01/22, 24/03/22</p>	