



FAQ's

Q How do we register for the Dorset Care Record? (DCR)

A: To facilitate your access to the DCR the DCR admin team require your pharmacy to firstly register with the Dorset Information Sharing Charter (DiSC). The DiSC provides a robust support framework for sharing information and working in partnership across public, private and voluntary sector organisations in Dorset. More information about the DiSC and how to sign up can be found at: [About the Dorset Information Sharing Charter \(DiSC\) - Dorset Council.](#)

After registering on the DiSC you will need to request access to DCR.

To set up your initial access to DCR, the following information needs to be sent to the dcrsystemadmin@dorsetcc.gov.uk:

- Name of Senior Pharmacist/Lead Pharmacist on site
- Contact details of the Senior Pharmacist/Lead Pharmacist on site
- IP address for the N3/HSCN connection (you may need to speak to your IT provider)
- Sign up to the DiSC is required. The sign up form is available from the webpage [About the Dorset Information Sharing Charter \(DiSC\) - Dorset Council.](#)

Q How long does it take to complete the mandatory training required to access DCR?

A: For the mandatory training on information sharing and security allow 1 hour.

Q Is information available on the training package regarding information sharing?

A: Yes, this is covered in the training.

Q Who will have access to the DCR within the pharmacy?

A: Any registered professional within your pharmacy.

Q Will locums have access?

A: Your regular locums can have access to the DCR, subject to completing relevant training.

Q Can a trainee technician have access with a personal login?

A: Under LPC guidelines a trainee technician would not be able to access the DCR until they have completed their technician training.

Q A medicines reconciliation service may come in as part of the new pharmacy contract - do we envisage DCR being the vehicle to transfer this info?

A: There will be information available about medicines discharge on DCR. It is unknown what system will be used to transfer information at this time.

Q Is the DCR read only?

A: Yes, it is read only except for the discussion to view which is covered in the training.

Q Will this take over from the Summary Care Record (SCR)

A: The Summary Care Record feeds into the Dorset Care Record alongside additional feeds from acute hospitals, Dorset HealthCare and social care for the local Dorset community.

Q If this doesn't replace the SCR how will it affect PQS?

A: It has no impact on PQS as accessing DCR is not linked to PQS.

Q Will pharmacists be able to see everything on a person's DCR?

A: As the DCR matures, registered professionals will be able to see more information on an individual's record.

Q Are blood results included?

A: Yes they are, but only from Dorset County Hospital at the moment.

Q Who would we need to speak to if a new allergy is discovered?

A: If you identify a new allergy this would need to be communicated to the patient's GP so they could add this to their records, this will then feed in to the DCR.

Q What 'letters' are shown on DCR? Is this just discharge or other hospital letters?

A: There will be clinical letters, eDischarge Summaries and Emergency Department Discharge Summaries on the DCR.

Q Would we need a privacy officer like SCR?

A: No. You do not need a separate privacy officer, this could be the same person who oversees SCR. A pharmacy must have appropriate governance in place to ensure appropriate access to the DCR.

Q Will there be a single sign to the Hampshire Care and Health Information Exchange (CHIE), which covers health and social care organisations in Hampshire and the Isle of Wight?

A: It is expected that all DCR users will be able to see patient information from CHIE within the coming year.

Q Can I access the DCR webinar presentation?

A: Yes, please click [HERE](#)

Q Can I access the stakeholder update from Dorset Care Record?

A: Yes, please click [HERE](#)

