



**DORSET LOCAL PHARMACEUTICAL**

**COMMITTEE**

**ANNUAL REPORT**

**AND**

**ACCOUNTS April 2018 – March 2019**

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## **MEMBERSHIP OF THE COMMITTEE**

The following served on the Committee from 1<sup>st</sup> April 2018:

### Independent Contractors

Mr Robin Mitchell  
Mr Roger Mitchell (from 16/4/18)  
Ms Anisa Prifti (resigned 31/10/18, re-appointed 22/11/18)

### AIMp Contractor

Mr Richard Maiden

### Company Chemists Association

Mrs Janette Best  
Mr Garwyn Morris (resigned 29/3/19)  
Mrs Claire Woollard  
Mr Jose Aguiar  
Ms Gabriella Horvath  
Ms Jane Hallett

## **OFFICERS OF THE COMMITTEE**

Chair	Mrs Janette Best
Vice-Chair	Mr Roger Mitchell
Chief Officer	Mrs Amanda Moores
Treasurer	Mr Robin Mitchell

## **Introduction**

In May 2017 PSNC and the NPA lost the Judicial Review of the Secretary of State's October 2016 decision to implement cuts to community pharmacy. Only two months later PSNC was given leave to appeal the decision of the Judicial Review ruling received in May. This was finally heard in August 2018 and at that Judicial Review Appeal the ruling was upheld.

Throughout the year stock shortages have created issues for contractors with several months where the level of NCSO was at 50 items or more. This unprecedented level of shortages has added to the workload burden and financial pressures of community pharmacy teams.

In the first three months of 2019 there were several national announcements with the launch of the NHS Long Term Plan, changes to the GP contract and the introduction of Primary Care Networks (PCNs). All three having an impact on community pharmacy and its role within the NHS. At the time of writing, the new CPCF 2019-2023 has just been announced. These changes have also determined the work and support that the LPC will need to deliver during 2019/20.

Set out below is a summary of the work that Dorset LPC has completed during 2018 - 2019.

### **1. Working with Commissioners**

#### ***a) NHSE Wessex***

Over the past year the committee has met regularly with representatives from NHSE Wessex at their offices and at LPC meetings.

The Local Professional Network (LPN) secured funding to develop and support several projects and work streams this year.

The small pilot supporting patients with managing their mental health medicines continued this year. There have been challenges in moving the pilot forward and the decision was made to end the pilot at the end of March 2019, review the results and consider how a service may be commissioned on a larger scale in the future.

Continuing the success of the Dementia Friendly Pharmacy Framework, there was another opportunity for pharmacies who didn't complete the framework in 2017/18 to do so in 2018/19. There are now 131 pharmacies in Dorset that have successfully completed the framework, declared themselves as dementia friendly and claimed the available payment.

We were invited by PSNC to share the work and results of both the Mental Health Support pilot and the Dementia Friendly Pharmacy Framework at the Pharmacy Show in October 2018.

To build on doing work at scale across Wessex, the Diabetes Focus Pharmacy Framework was developed and launched in November 2018. This followed a similar format as the dementia framework and provided pharmacies with the opportunity to consider how they could prevent patients from developing Type 2 diabetes, support them when diagnosed and prevent complications. 78 pharmacies in Dorset successfully completed the framework and claimed the available payment.

During the year the LPN has set up a working group to look at the challenges associated with requests and supplies of Monitored Dosage Systems (MDS). The aim of the work is to ascertain current practices and develop a paper as a tool to aid discussions about what health social care across Wessex needs to do in relation to the use of MDS. The paper is due to be shared in the latter months of 2019.

There were two Quality Payment submission points during the year, in June 2018 and February 2019. For the June 2018 Quality Payment submission, 141 declarations were made from the 149 pharmacies, with one of these not meeting gateway criteria. All but two questions saw an increase in achievement rate from the November 2017 submission. CPPQ results fell from 93% to 92% and SCR results fell from 90% to 87%.

For the February 2019 declaration there were five gateway criteria to meet rather than four as previously, with Q3 (CPPQ) now being one of these. There were seven quality questions, with changes being made to Q2 (Safeguarding changed to Risk Management) and Q5 (SCR) being removed. In February 2019 there were 137 submissions from 148 pharmacies. All but one question saw an increase in achievement rate from the June 2018 submission, Patient Safety report fell from 98% to 97%.

A summary of the results achieved by Dorset pharmacies making a Quality Payment submission are shown below:

<b>June 2018</b>		<b>February 2019</b>	
Q1 Patient Safety Report	98%	Q1 Patient Safety Report	97%
Q2 Safeguarding	97%	Q2 Risk Management	94%
Q3 CPPQ Results	93%	Q3 NSAID audit	97%
Q4 HLP Level 1	90%	Q4 HLP Level 1	90%
Q5 SCR	87%	Q5 NHS 111 DoS	100%
Q6 NHS 111 DoS	98%	Q6 Asthma Reviews	96%
Q7 Asthma Reviews	96%	Q7 Dementia Friends	100%
Q8 Dementia Friends	99%		

***b) Public Health Dorset (PHD)***

Throughout 2018/19 Dorset LPC has had meetings and regular contact with PHD. This year we have worked with PHD on the renewal of the contract for Community Health Improvement Services, such as EHC and supervised consumption, in preparation for 1<sup>st</sup> April 2019. The decision was made by PHD to no longer procure through the Dynamic Purchasing System but rather through Any Qualified Provider (AQP). We have worked with PHD to simplify the system for registering to provide the services as well as having input in to the service specifications.

We have also worked with PHD to develop and support training sessions for community pharmacies providing Community Health Improvement Services.

***c) Dorset Clinical Commissioning Group (CCG)***

Dorset LPC has met regularly with representatives of Dorset CCG throughout 2018/19 and the committee have been informed about developments and changes. The LPC attend meetings with the CCG on a regular basis that include discussions about wounds/dressings formulary, diabetes, polypharmacy, medicines safety and workforce.

In August 2018, NHS England and NHS Improvement announced the launch of a new programme, supported by the Pharmacy Integration Fund, to test how NHS pharmacy and medicines optimisation/safety (IPMO) can be integrated in to the Sustainability & Transformation Partnerships (STPs) and Integrated Care Systems (ICS). The IPMO programme aims to develop a framework which will set out how to systematically tackle the medicines optimisation priorities for the local population in an STP/ICS footprint and use the expertise of pharmacy professionals in the strategic transformation of systems in order to deliver the best patient outcomes for medicines and value to the taxpayer.

Dorset was chosen as one the seven national IPMO pilot sites. This has involved bringing together six senior pharmacists within the system of Dorset – 1 CCG, 3 Acute Trusts, 1 Community & Mental Trust and the Chief Officer for Dorset LPC. From this work the Medicines and Optimisation Transformation Group (MOTG) for Dorset has been established. This group has developed a work plan which reflects the work of the STP plan – Prevention at scale; Integrated Community & Primary Care Services; One Acute Network; Leading & Working Differently and Digitally Enabled Dorset.

During the year we have worked with the CCG to support the continued roll out of eRD across Dorset. The work has concentrated on the 3 CCG localities in Poole.

## **2. Working with other organisations**

### ***Health Education England South***

We have continued to work with HEE South as part of the Pharmacy Workforce Strategy. This has provided the opportunity to discuss the workforce challenges being faced by pharmacy teams in all areas of the profession and look at potential different ways for recruiting and retaining staff.

### **Wessex Local Medical Committees (LMC)**

The LPCs and LMCs in Wessex have been meeting regularly for some time. This year the focus of work has been around a joint Flu Vaccination campaign, using radio, newspapers and social media to deliver the message of “just get vaccinated”.

As part of this work we developed our Flu Free Wessex logo and have been doing joint communications to community pharmacies and GP practices.



This work has helped strengthen the working relationship between the committees and reduce the issues arising around delivery of the flu vaccination service. This has been particularly useful for the first year of the service where different vaccines have been required for the different at risk groups of patients and deliveries of the vaccinations have been staggered.

The feedback from the social media contacts shows that the promotional work did reach the target audience. We will look to do similar work for next year.

## **3. Contract applications**

The LPC has been notified of the following changes to contractors in Dorset:

August 2018: Rowlands, 1a Madeira Road, Parkstone, Poole - **closed** 31/8/18

January 2019: CAS-1432476-Q5Z2S8 Lloyds, Holdenhurst Road, Bournemouth – change of ownership - **granted**

There are 148 community pharmacies and 3 dispensing appliance contractors in Dorset. We believe there are likely to be further changes to the number of pharmacies in the next few years as the impact of the reduced funding for community pharmacy takes hold.

#### **4. Consultation responses**

Following a very busy year last year for the first time in many years, there have not been any consultations to which Dorset LPC has submitted a response for 2018-2019.

#### **5. Annual Meeting**

The Annual Meeting of Contractors was held over lunch of the 6<sup>th</sup> September 2018 committee meeting and the savings have been used to channel resources into training evenings and contractor support.

#### **6. Training events**

This year the LPC has delivered/supported a number of face to face training events, which have complemented events delivered by NHS England, Public Health Dorset & CPPE. All events were very well attended:

June 2018 – The online training platform VirtualOutcomes went live for all contractors across Dorset. It provides 15 minute bite size training for pharmacy teams on a large variety of different topics. Dorset LPC has committed funding to support access for contractors for 12 months, with the potential to renew if appropriate.

September 2018 – Flu vaccination training was delivered in conjunction with the NPA and Hampshire & IOW LPC. These training sessions supported contractors for the Advanced Service for the 2018/19 Flu Season.

October 2018 – Working with Public Health Dorset, Drugs & Alcohol Teams and CPPE there were two needle exchange training events held for community pharmacies.

November 2018 – Working with NHS Dorset CCG, NHS Digital and Wessex Academic Health Science Network (AHSN) GP practices and community pharmacies across Poole were brought together to discuss and engage with the roll out of electronic Repeat Dispensing (eRD).

November 2018 – Working with NHS England Pharmacy Local Professional Network we delivered an engagement event to support pharmacies complete the Dementia Friendly Pharmacy Framework, if they had not completed it during 2017/18.

February & March 2019 – Working with NHS England Pharmacy Local Professional Network we delivered 2 engagement events across Dorset to support pharmacies complete the Diabetes Focus Pharmacy Framework.



## **7. Contractor Support**

The LPC met with the Area Managers/Owners of community pharmacies across Dorset as part of the Steering Group meetings held in April and August 2018, and January 2019. The meetings give the opportunity for sharing information and also getting a better understanding of any local issues.

Committee members have also been to visit contractors as part of the November LPC meeting. The visits concentrated on supporting the pharmacies in Poole with the launch of eRD. These visits have been welcomed by contractors and have also helped the committee members to understand where the LPC can best provide support for contractors.

## **8. Additional support for the LPC**

In 2015/16 Dorset LPC recruited Claire Woollard for the role of Services and Implementation Lead (SAIL). This role has proved very beneficial for both the committee and contractors and the committee agreed the role should continue during 2018/19. Unfortunately Claire was unable to continue in the role beyond July 2018, so the decision was made to advertise and recruit for the position. In September 2018 Joao Da Cal joined as the new SAIL for Dorset LPC. Joao brings with him experience from a variety of roles he has held over the last 15 years, including being a pharmacy contractor in Hampshire.

## **9. South Central LPC Forums**

The South Central LPCs have met four times during the last 12 months. These meetings have been supported by the South Central PSNC representative Gary Warner. This forum provides the Chief Officers with the opportunity to share information and best practice, as well as receive updates on the work of PSNC.

## **10. Funding the Committee's activities**

In the last twelve months the full committee has met a total of six times. In addition to the LPC meetings, representatives of the committee have attended over one hundred meetings with a huge variety of different people and organisations.

We have been able to utilise pharmaceutical industry sponsorship to defray some of the costs for these meetings and for this the committee is extremely grateful.

Throughout the year the Treasurer has been reviewing expenditure and budgets on a regular basis. This work has ensured that the committee finances have finished the year in a position that will allow the committee to continue to robustly support contractors.

## **12. And finally from the Chief Officer**

The LPC has seen significant changes this year with the start of the new four year committee. We started the year with only 9 of the 10 member places filled, and 4 of these members had no previous experience. The last 12 months has allowed the “new recruits” to settle in to their roles and establish themselves as active members of the committee.

At the end of March 2019 Garwyn Morris, took the difficult decision to resign from the committee as he felt it was becoming increasingly challenging to commit to the work of the LPC as well as fulfil the demands of his day job. Over the years Garwyn has been Vice Chair and Chair of the committee and has provided a wealth of knowledge and experience. I would personally like to thank Garwyn all for all his support and hard work over the years for the committee and the contractors in Dorset. You will be missed!

Amanda Moores

**INCOME AND EXPENDITURE ACCOUNT**  
for the year ended 31 March 2019

		<b>2019</b>		<b>2018</b>
	£	£	£	£
<b>P.P.A. composite levy</b>		169,862		170,146
<b>Other income</b>				
Sponsors		1,950		1,575
Other revenue		3,520		-
Bank interest		88		361
		175,420		172,082
<b>Expenditure</b>				
Employment costs	14,739		13,071	
Contracted services	74,059		71,750	
Bank charges	211		114	
Rent	4,680		4,836	
Utilities	181		280	
Repairs & maintenance	-		-	
Advertising	1,338		950	
Computer & stationery	1,347		2,021	
Education & training	3,733		1,363	
Attendance allowance	16,811		15,789	
Travel & subsistence	6,241		4,081	
Meeting expenses	2,844		3,291	
Telephone & internet	647		1,350	
Tax	17		68	
Accountancy fee	751		1,445	
Legal & professional	35		35	
DCH discharge pilot	-		2,100	
PSNC levy	43,863		43,862	
Insurance	-		-	
		171,497		166,406
<b>Depreciation</b>				
Computer Equipment	182		182	
		(182)		(182)
<b>NET SURPLUS/(DEFICIT)</b>		3,741		5,494

**CAPITAL STATEMENT**  
as at 31 March 2019

	2019		2018	
	£	£	£	£
<b>TANGIBLE FIXED ASSETS</b>				
Computer Equipment	909		909	
Accumulated depreciation	(546)		(364)	
Depreciation charge	(182)		(182)	
	181		363	
<b>CAPITAL ASSETS</b>				
Prepayments	21,931		21,931	
PAYE/NIC	844		956	
Petty cash	40		9	
Bank balance	60,245		67,020	
	83,060		89,966	
<b>CURRENT LIABILITIES</b>				
Expenses	10,538		10,183	
Pension contributions	29		-	
Deferred Income	2,081		13,330	
Accountancy fee	2,250		2,225	
Tax on deposit interest	85		69	
	(14,983)		(25,807)	
<b>NET ASSETS</b>		<b>68,258</b>		<b>64,522</b>
<b>CAPITAL ACCOUNT</b>				
Brought forward	64,517		59,028	
Net Surplus/(Deficit)	3,741		5,494	
		<b>68,258</b>		<b>64,522</b>