

## DORSET LOCAL PHARMACEUTICAL COMMITTEE

17<sup>th</sup> January 2019

Drawing Room, Merley House, Merley House Lane, Wimborne, BH21 3AA

## Attendees:-

## Independent:-

Anisa Prifti (AP), Robin Mitchell (RbM), Roger Mitchell (RgM)

CCA:-

Claire Woollard (CW), Gabriella Horvath (GH), Janette Best (JB), Jane Hallett (JH), Jose Aguiar (JA)

AlMp:-

Richard Maiden (RhM)

In attendance

Sara Diamond (SD) Administrator, Amanda Moores (AM) Chief Officer,

09.00	1.	<ul> <li>WELCOME, APOLOGIES FOR ABSENCE</li> <li>❖ Apologies for absence – Joao Da Cal (JDC), Garwyn Morris (GM) &amp; Gary Warner</li> <li>❖ LPC members time – a request for any comments</li> <li>❖ Work Plan</li> <li>❖ Action Plan (JB)</li> <li>❖ Time Keeper (CW)</li> <li>❖ Expenses form to be completed and submitted to Treasurer or SD</li> </ul>	
09.15	2.	MINUTES OF DORSET LPC MEETING 22.11.18  ❖ Accuracy – Minutes agreed as a true record  ❖ Review of Action Plan – One action outstanding:  ACTION: All members to sign to confirm compliance with GDPR information & training	JDC & GM
09.20	3.	Matters Arising from minutes of 22.11.18 (for items not elsewhere on the agenda and/or identified by members prior to this meeting)  ❖ None	
09.35	4.	Matters arising from reading list DMIRS – RbM asked for a further update.  Nationally this is being trialled in a number of areas, including Devon.  NHS111 refers patients to community pharmacies for minor illnesses and is currently working well. Dorset has been asked to pilot a variation on DMIRS where the patients will be referred to community pharmacy from a GP practice. This will initially be a very small pilot, hoping to be done in Broadstone, with 1 GP practice and the 4 local pharmacies. There is a pharmacist at the identified GP practice who will be instrumental in supporting this pilot.  Flu Vaccination – RbM raised his frustrations around securing vaccinations. LPC has spoken to all independents offering the flu service, to establish where vaccinations are. This information has been passed to NHS England, but we have received no further communications from them on this matter, which is very disappointing.  ACTION: Feedback to NHS England frustrations that co-ordination of information on availability of flu vaccines not readily visible to pharmacies or members of the public.  MDS/Blister Packs – JH raised her concerns around the lack of capacity to fulfil requests for blister packs and the demands pharmacy are experiencing from GP's and patients for the supply of MDS.	АМ



		As discussed during the last Steering Group meeting the LPN is working with LPCs, LMCs and CCGs looking at the process and working together to put together education and guidance around this. The major issue is around capacity and the lack of understanding from GP's. AM made it very clear MDS cannot be demanded; it is the decision of community pharmacy. If they cannot reasonably support the patient, MDS can be refused.  ACTION: Amanda to share context of information shared with LMC regarding supply of compliance aids to support members understanding and responses to such requests.  HEE report – During the last Dorset Owner/Managers meeting on 10 <sup>th</sup> January, it was discussed at length the issues the South West are experiencing recruiting pre-reg students. The South West has a nonfulfillment rate of 75% and Dorset is 50%. Members discussed the issues they have faced with the Oriel system and the quality of pre-reg students being allocated. One school of pharmacy is closing and there may potentially be more. It was noted that some pharmacies are recruiting pre-reg's privately, and this data has not been captured. All agreed changes must be made and working in community pharmacies do not feel they can give the students the time and guidance they require, so do not apply to have a pre-registration pharmacist. AM has had conversations with Paul Rutter of Portsmouth University who is very keen to engage with Dorset LPC to help promote the pharmacy locally. AM also plans to have an open dialogue with Kerry Street, Primary Care Learning Environment Lead at HEE to establish a positive way forward for Dorset and the South West.  ACTION: Oriel pre-reg applications. Members to be aware of challenges and support attraction of good pre-reg candidates to the Dorset Area. Feedback to Amanda insights of current experiences with pre-reg & ideas on how to attract/promote working in Dorset.	AML AM & SD
09.45	5.	FOR DISCUSSION  ❖ Reading list  Members agreed to submit any matters arising from the reading list to SD prior to the Steering Group meeting, to allow time to be allocated on the LPC meeting agenda. Members agreed to continue with the current format of a weekly reading list circulated on a Friday afternoon.  ❖ Meeting reports  All members agreed the meetings reports submitted via the reading list is of benefit to them.	
10.00	6.	UPDATE (AM) ❖ Public Health Dorset Commissioning Intentions AM met with Sophia Callaghan, Deputy Director and Will Haydock, Senior Health Programme Advisor of Public Health Dorset yesterday. Please see meeting report circulated to members on 18/01/19. The draft service specs were shared with AM just prior to the meeting, which did not allow a lot of time to review, however the group spent time at the meeting going through the specs. Service Specifications shared and reviewed with members during the meeting.	



		AM has advised on the areas which require amending and is now pending PHD to make the changes required and provide the final documents for further review. AM is due to meet with Sophia and Will on the 4 <sup>th</sup> March. Once the final documents have been agreed, we need to promote this to contractors. A letter has been sent to providers explaining what the plans are for 2019/20 and any communication sent to pharmacies will be shared with LPC. PHD plan to go live to apply for AQP by first week in February.	
10.30	7	COFFEE	
10.45	7.	QUALITY PAYMENTS – Data received on 04/01/19 did not look positive, but subsequent data from 11/01/19 showed a big improvement, with more pharmacies having achieved the Gateway Criteria. There is still a long way to go. Discussions had about members contacting the independent pharmacies who need support to get them through and utilising Area Managers of the multiples. It was agreed to wait until the data from 18/01/19 is available to establish who needs to be contacted. Again, NHSmail and NHS website seems to be an issue. Info from 11/01/19 shows currently 28 non-compliant on NHSmail. 23 non-complaint with NHS website and 5 non-compliant with CCPQ.  ACTION: AM to send out details of contractors that need to be contacted to support with achieving gateway criteria. Members to then phone pharmacies.	АМ
11.15	8.	<b>SPEAKER</b> – Gary Warner, PSNC – <i>Unfortunately Gary was unable to attend the meeting.</i>	
11.45	9.	<b>DEMENTIA FRAMEWORK</b> - We already have 113 Dorset Dementia Friendly pharmacies and we are hoping to get another 20+. AM & SD to support the remaining pharmacies to get them through and encourage them to complete the framework, regardless if they attended one of the events or not. These pharmacies have the potential of £400, if they complete the framework successfully. Dorset LPC have committed a lot of time and effort into supporting and promoting this. Members suggested tying in the Quality Payments calls when contacting the pharmacies. <b>ACTION:</b> LPC will phone / e-mail to remind contractors to access and submit framework on PharmOutcomes. Details to be shared with Area Managers for multiples, so they can follow up with their pharmacies <b>DIABETES FRAMEWORK</b> – Helen Wardle, NHSE Wessex emailed the details of the Diabetes Focus framework to pharmacies, on 10/01/19. There is a tight timeline on this with the deadline of 31st March. As with the Dementia, the payment structure is £100 for the event and £400 for successfully completing the framework. LPC will be supporting contractors. There will be two consolidation events; potentially Tuesday 26th Feb in Dorchester and Tuesday 5th March at Merley House. SD will create and manage the events on Eventbrite. One of the Essential Criteria will to be an HLP. There will be 2 modules; Obesity and Diabetes, to be completed on VirtualOutcomes as part of the framework. AM has tried on multiple occasions to contact Diabetes UK, but unfortunately they have yet to engage, which is very disappointing.	AM & SD
		<b>ACTION:</b> LPC will encourage contractors to complete framework & promote attendance at events planned for 26th Feb in Dorchester and 5th March at Merley House	AM & SD



12.45	10.	PRESENTATION – David Lloyd, Consilient Health  dlloyd@consilienthealth.com Topic: Oral contraception and UK  Medical Eligibility Criteria	
13.00		LUNCH	
13.45	11.	PRESENTATION – Melanie Keating, Alliance Pharma, melanie.keating@alliancepharma.co.uk Topic: New product launch - Treatment of nausea and vomiting of pregnancy in women who do not respond to conservative management.	
14.00	12.	eRD UPDATE – Discussions had around where Poole pharmacies are with eRD currently. Members agreed that Christmas has been their priority, so eRD has stalled slightly, but now the focus is in driving this forward. Some pharmacies have been proactive by suggesting to their surgeries potential, suitable patients, which is great. Members had discussions around gaining patient consent and empowering pharmacies to have this conversation with their patients and GP surgeries. We plan to complete a second round of eRD visits over January and February, using the funding made available by Wessex ASHN. The plan is by the end of February the Poole locality will have been visited and hopefully will be up and running. AM has received very positive feedback from the Steve Howes, Dorset CCG visits and the IT issued raised have been resolved.  ACTION: Explore purchasing eRD stamp to highlight patients suitable for eRD. To be issued to pharmacies in Poole locality during visits. Seek to get eRD leaflets printed & distributed to Poole Pharmacies to support patient conversations.	SD
15.00	13.	SPEAKER – Katherine Gough, Dorset CCG (KG)  ❖ Who is on the Medicine Management Team  List circulated on the reading list 18/01/19  ❖ What are their current priorities  eRD – Big priority for the team. The hope is there will be more digital opportunities coming. They are pending numbers from Poole, before the next roll out.  Financial & Cost savings – NHS long term plan, OTC medicines listed for areas of major cost savings, currently includes 100% of paracetamol, which will not be encouraged. The team, as part of their saving plan, are looking at how the whole system can help to deliver, rather than just going to the GP's and asking them not to prescribe certain drugs. They will be looking at working with stakeholders and other teams who have access to patients. For example Diabetes; there are Diabetes nurses, Diabetes teams working in hospitals and Dieticians who prescribe medication. The aim is to get everyone, across all sectors, giving a consistent message and working on the same page.  STOMP – Stopping over medication of people with a learning disability and autism. It is a national project involving many different organisations helping to stop the over use of medicines. STOMP is about helping people to stay well and have a good quality of life. Care Home Pharmacist – The Care Home Pharmacists are just getting into post, so they can start using them as their eyes and ears and hope to start to see results and savings.	



		Primary Care Networks – We need to get pharmacy involved with Primary Care networks. There is a new Deputy Director of Primary Care in place, who is very positive and keen to get GP practices and pharmacies engaged. <b>ACTION:</b> AM to email KG to get clarity on who we need to contact for primary care network involvement DMIRS – Live in the North East and KG to make connections there. Limited information on this so far. Issues around IT for roll out of GP referrals to pharmacy. Next step is to establish what the payment criteria and patient groups are to drive this forward. System Leadership – EOI out for the System Lead. The post will consist of 2 days per week, for 6 months and will be resolved by mid Feb. Meeting next week to look at the agenda; part of that will be looking at the work force challenges, agreeing the submissions from the 2 <sup>nd</sup> Jan, plus looking at the functions they can do once in Dorset instead of 5 times.  Flu – Discussions had around the request from NHS England for LPC to provide information on who has what vaccinations in Dorset and the lack of feedback from them in order for pharmacies to signpost patients. Discussions had around the best way of sharing this information.	AM
16.00	14.	AOB Sponsors going forward – Members agreed to have a brief discussion after each presentation, to ascertain if it was relevant and beneficial. Business Continuity Plans – AM thanked members for submitting their ideas and sharing their experiences from the problems resulting during the period of bad weather/snow last March. Feedback was submitted to NHS England who have also conveyed their thanks. VirtualOutcomes – Richard Brown, VO, will be coming to the next Steering Group.  ACTION: Provide any feedback to AM on use of the system to support the LPC's decision on future use.	ALL
17.00	15.	REVIEW ACTION PLAN (JB)	
		Dates of LPC Steering Group Meetings: 28-02-19 & 02-05-19 (OM), 27-06-19, 05-09-19 (OM), 24-10-19, 09-01-20 (OM), 19-03-20  Dates of LPC meetings: 14-03-19 & 09-05-19, 11-07-19, 12-09-19, 07-11-19, 16-01-20, 19-03-20	