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# **MEMBERSHIP OF THE COMMITTEE**

The following served on the Committee from 1<sup>st</sup> April 2017:

#### Independent Contractors

Mr Steve Costello Mr Robin Mitchell Mr Phil Allen (joined 1/4/16, resigned 1/11/17) Mrs Anisa Prifti (appointed 30/11/17)

#### AIMp Contractor

Mr Michael Idu (resigned 28/4/17) Mr Roger Mitchell (joined 24/5/17)

#### Company Chemists Association

Mrs Fiona Arnold Mrs Janette Best Mr Garwyn Morris Miss Claire Rossiter/Mrs Claire Woollard Mr Conroy Van Wyk Mr Ali Abass (joined 7/6/17, resigned 13/2/18)

#### **OFFICERS OF THE COMMITTEE**

Chair	Mrs Fiona Arnold
Vice-Chair	Mr Conroy Van Wyk
Chief Officer	Mrs Amanda Moores
Treasurer	Mr Robin Mitchell

#### Introduction

In May 2017 we learnt that PSNC and the NPA had lost the Judicial Review of the Secretary of State's October 2016 decision to implement cuts to community pharmacy, but what had been shared as part of the process paves the way for requirements of future consultations. Only two months later PSNC was given leave to appeal the decision of the Judicial Review ruling received in May.

In June 2017 the country was at the polls as a General Election was called and with the shuffling in Government we had another Pharmacy Minister appointed.

January 2018 saw PSNC representative and LPC elections being held ready for the start of a new four year committee from 1<sup>st</sup> April 2018.

With a late and severe flu virus outbreak in February and plenty of snow in March, the year has certainly kept us all very busy.

Set out below is a summary of the work that Dorset LPC has completed this year.

# 1. Working with Commissioners

# a) NHSE Wessex

Over the past year the committee has met regularly with representatives from NHSE Wessex at their offices and at LPC meetings.

The Local Professional Network (LPN) secured funding to develop and support several projects and work streams this year.

A small pilot supporting patients with managing their mental health medicines has been developed in conjunction with the Community Mental Health Team at Dorset Health Care and NHS Dorset CCG. This involves the pharmacist working with and supporting a patient to take their mental health medicines on a regular basis with the aim of reducing the risk of them needing to be hospitalised.

We worked with NHS England to arrange three HLP Leadership training days in July and eight HLP Health Champion training days in September across Wessex to support community pharmacies become HLPs as part of Quality Payments.

For the April 2017 Quality Payment submission, 151 declarations were made from the 155 pharmacies, with 4 of these not meeting gateway criteria. In November 2017 there were 146 submissions from the 152 pharmacies, and again 4 of these did not meet gateway criteria. A summary of the results achieved by Dorset pharmacies are shown on the next page:

April 2017		November 2017	
Q1 Patient Safety Report	60.54%	Q1 Patient Safety Report	96.58%
Q2 Safeguarding	93.88%	Q2 Safeguarding	96.58%
Q3 CPPQ Results	87.07%	Q3 CPPQ Results	93.84%
Q4 HLP Level 1	15.65%	Q4 HLP Level 1	87.67%
Q5 SCR	94.56%	Q5 SCR	90.41%
Q6 NHS 111 DoS	98.64%	Q6 NHS 111 DoS	97.26%
Q7 Asthma Reviews	94.56%	Q7 Asthma Reviews	95.89%
Q8 Dementia Friends	95.24%	Q8 Dementia Friends	95.89%

This year the LPN decided to do some work at scale across the whole of Wessex. A review of the April Quality Payments data showed that the majority of pharmacies had engaged with Q8 Dementia Friends and as a result the Dementia Friendly Pharmacy Framework was developed. This framework requires pharmacies to complete Essential Criteria across seven different elements including the pharmacy environment and pharmacy team, and show how the pharmacy as a whole supports people with dementia and their carers. To date there are 113 pharmacies in Dorset that have declared themselves as dementia friendly.

# b) Public Health Dorset (PHD)

Throughout 2017/18 Dorset LPC has had meetings and contact with PHD. This year we have worked with PHD on the Pharmaceutical Needs Assessment for Dorset as well as the Pan Dorset Alcohol and Drugs Strategy.

As a committee we have continued to support contractors with queries regarding the Dynamic Purchasing System (DPS) which is used by PHD for commissioning services from providers.

# c) Dorset Clinical Commissioning Group (CCG)

Dorset LPC has met regularly with representatives of Dorset CCG throughout 2017/18 and the committee have been informed about developments and changes.

The LPC have been included in the development of an Out of Season Flu Epidemic Service Specification and the Dorset Wound Dressing Formulary.

We have continued to work with the CCG on increasing the use of EPS and specifically eRD and this work will continue in 2018/19.

#### 2. Working with other organisations

#### Health Education England South

We have started to work with HEE South as part of the Pharmacy Workforce Strategy. This involves support for the recruitment of pre-registration pharmacists via the Oriel system and support for their tutors, with the hope that once qualified the pharmacists they will remain and be part of the local workforce.

# 3. Contract applications

The LPC has been notified of, and where relevant responded to, the following contract applications:

April 2017: CAS-103618-F1H0F0 Boots, Burlington Arcade Bournemouth – consolidation – granted, closed on 15/8/17

August 2017: SHA 18746 Boots, Ferndown – relocation, appeal – refused

August 2017: CAS-72486-Q5K5R9 Bretts, Ashley Heath – change of ownership – granted

December 2017: CAS-424859-Q1G5L9 Market Pharmacy, Dorchester – change of ownership – granted

September 2017: AMG Healthcare, Kinson closed a 100 hour contract pharmacy and relocated a 40 hour contract into Talbot Medical Centre.

October 2017: Lloyds Pharmacy announced the closure or sale of 190 pharmacies nationally and in Dorset this affected three of their pharmacies:

Lloyds Pharmacy, Southbourne Grove, Bournemouth – closed 30/1/18 Lloyds Pharmacy, Wimborne Road, Kinson – closed 30/1/18 Lloyds Pharmacy, Wimborne – closed 12/3/18

November 2017: Rowlands, Purewell completed a merge and close.

This year has seen six pharmacy closures and there are now 149 community pharmacies and 3 dispensing appliance contractors in Dorset. We believe there are likely to be further changes to the number of pharmacies in the next few years as the impact of the reduced funding for community pharmacy takes hold.

#### 4. Consultation responses

In 2017/18 Dorset LPC responded to the following consultations:

June 2017: Department of Health – The availability of gluten free foods on prescription in primary care

July 2017: NHS England – Items which should not be routinely prescribed in primary care: guidance for CCGs

September 2017: General Pharmaceutical Council – Consultation on guidance to ensure a safe and effective pharmacy team

December 2017: Home Office - A consultation on proposals to schedule pregabalin and gabapentin under the Misuse of Drugs Regulations 2001

December 2017: NHS England – Conditions for which over the counter items should not be routinely prescribed in primary care: guidance for CCGs

December 2017: Hampshire Pharmaceutical Needs Assessment

December 2017: Wiltshire Pharmaceutical Needs Assessment

January 2018: Dorset Pharmaceutical Needs Assessment

January 2018: Devon Pharmaceutical Needs Assessment

February 2018: The National Institute for Health and Care Excellence – Consultation on community pharmacy promoting health and wellbeing

#### 5. Annual Meeting

The Annual Meeting of Contractors was held over lunch of the November committee meeting and the savings have been used to channel resources into training evenings and contractor support.

# 6. Training events

This year the LPC has delivered/supported a number of face to face training events, which have complemented events delivered by NHS England, Public Health Dorset & CPPE. All events were very well attended:

September 2017 – Flu vaccination training was delivered in conjunction with the NPA and Hampshire & IOW LPC. These training sessions supported contractors for the Advanced Service for the 2017/18 Flu Season.

November 2017 – Working with NHS England, Dorset Health Care and NHS Dorset CCG we delivered an engagement event for the five pharmacies and GP practices involved in a mental health support pilot.

January 2018 – Working with NHS England Pharmacy Local Professional Network we delivered 3 engagement events across Dorset to support pharmacies complete the Dementia Friendly Pharmacy Framework.

#### 7. Contractor Support

The LPC met with the Area Managers/Owners of community pharmacies across Dorset as part of the Steering Group meetings held in May and October 2017, and January 2018. The meetings give the opportunity for sharing information and also getting a better understanding of any local issues.

Committee members have also been to visit contractors as part of the October LPC meeting. The visits concentrated on supporting the pharmacies to become a Healthy Living Pharmacy. These visits have been welcomed by contractors and have also helped the committee members to understand where the LPC can best provide support for contractors.

#### 8. Additional support for the LPC

In 2015/16 Dorset LPC recruited Claire Rossiter for the role of Services and Implementation Lead. This role has proved very beneficial for both the committee and contractors and the committee agreed the role should continue during 2017/18.

#### 9. South Central LPC Forums

The South Central LPCs have met five times during the last 12 months. These meetings have been supported by the South Central PSNC representative Gary Warner. This forum provides the Chief Officers with the opportunity to share information and best practice.

# **10. Funding the Committee's activities**

In the last twelve months the full committee has met a total of six times. In addition to the LPC meetings, representatives of the committee have attended over one hundred meetings with a huge variety of different people and organisations.

We have been able to utilise pharmaceutical industry sponsorship to defray some of the costs for these meetings and for this the committee is extremely grateful.

During this year PSNC was given leave to appeal the Judicial Review decision, no additional funding has been requested from PSNC for this.

Throughout the year the Treasurer has been reviewing expenditure and budgets on a regular basis. This work has ensured that the committee finances have finished the year in a position that will allow the committee to continue to robustly support contractors.

# 11. LPC Elections

At the end of October 2017 the work was started to determine the make-up of Dorset LPC from April 1<sup>st</sup> 2018. As at 31<sup>st</sup> October 2017 there were 153 contractors in Dorset: CCA = 93 AIMp = 22 Independent = 38

The committee will remain with 10 members of which 6 will be CCA nominees, 1 AIMp nominee and 3 elected Independents.

The CCA and AIMP were notified of their entitlement to places on the committee and the 38 Independent pharmacy contractors in Dorset were invited to submit nomination forms for the 3 remaining places.

At the close of the allotted period only 2 nominations were received, so both nominees will be members from 1<sup>st</sup> April 2018.

#### 12. And finally from the Chief Officer

What a busy year! The last 12 months has seen big changes in the community pharmacy network across Dorset with six pharmacies closing. The challenges faced by community pharmacy continue and sadly we are likely to see further changes in the future.

This year Sue Sharpe announced her retirement from PSNC. Sue has worked tirelessly over the years for community pharmacy and we are sure Sue will be missed.

Within Dorset LPC this year we have also seen a number of significant changes. In September our Services & Implementation Lead, Claire Rossiter, got married and in December our Chair, Fiona Arnold had a baby boy.

With the start of a new four year committee from April 2018 we are saying farewell to Fiona Arnold, Steve Costello, Roger Mitchell and Conroy Van Wyk, some of whom have been part of the LPC for a very long time. I would personally like to thank them all for all their support and hard work over the years for the committee and the contractors in Dorset. You will be missed!

Amanda Moores

#### INCOME AND EXPENDITURE ACCOUNT for the year ended 31 March 2018

		2018	20	17
	£	£	£	£
P.P.A. composite levy		170,146		170,004
Other income				
Sponsors		1,575		1,926
Bank interest		361		512
		172,082		172,442
Expenditure				
Employment costs	13,071		13,331	
Contracted services	71,750		72,610	
Bank charges	114		227	
Rent	4,836		4,680	
Utilities	280		94	
Repairs & maintenance	-		226	
Advertising	950		30	
Computer & stationery	2,021		833	
Education & training	1,363		758	
Attendance allowance	15,789		22,005	
Travel & subsistence	4,081		5 <i>,</i> 578	
Meeting expenses	3,291		7,959	
Telephone & internet	1,350		1,050	
Тах	68		102	
Accountancy fee	1,445		720	
Legal & professional	35		4,496	
DCH discharge pilot	2,100		1,005	
PSNC levy	43,862		59,228	
Insurance	-		-	
		166,406		194,932
Depreciation		,		,
Computer Equipment	182		182	
		182		182
NET PROFIT/(LOSS)		5,494		(22,674)

# CAPITAL STATEMENT as at 31 March 2018

	2018		20:	17
	£	£	£	£
TANGIBLE FIXED ASSETS				
Computer Equipment	909		909	
Accumulated depreciation	(364)		(182)	
Depreciation charge	(182)		(182)	
	363	=	545	
		_		
CAPITAL ASSETS Trade debtors			40	
Prepayments	- 21,931		40 156	
PAYE/NIC	956		150	
Petty cash	930		40	
Bank balance	67,070		78,265	
	89,966		78,501	
			,0,501	
CURRENT LIABILITIES				
Expenses	10,183		18,765	
PAYE/NIC	-		423	
Pension contributions	-		8	
Deferred Income	13,330		-	
Accountancy fee	2,225		720	
Net wages	-		-	
Tax on deposit interest	69		102	
	(25,807)		(20,018)	
NET ASSETS		64,522		59,028
		<u>.</u>		
CAPITAL ACCOUNT				
Brought forward	59,028		81,702	
Net (Deficit)	5,494		(22,674)	
				-
		64,522		59,028