



**DORSET LOCAL PHARMACEUTICAL
COMMITTEE**

**ANNUAL REPORT
AND
ACCOUNTS 2015 - 2016**

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MEMBERSHIP OF THE COMMITTEE

The following served on the Committee from 1st April 2015:

Independent Contractors

Mr Steve Costello
Mr Robin Mitchell
Mr Chris Higgs (resigned 31/3/16)

AIMp Contractor

Mrs Bridget Fonteneau (resigned 29/2/16)
Mr Michael Idu (joined 1/3/16)

Company Chemists Association

Mrs Fiona Arnold
Mrs Janette Best
Mr Perveen Bhardwaj (resigned 20/5/15)
Mr Emmanuel Chisadza (joined 28/5/15, resigned 26/11/15)
Mr Garwyn Morris
Miss Claire Rossiter
Mr Conroy Van Wyk (joined 14/1/16)
Mrs Mandy West

OFFICERS OF THE COMMITTEE

Chair	Mr Steve Costello
Vice-Chair	Mr Garwyn Morris
Chief Officer	Mrs Amanda Moores
Treasurer	Mr Chris Higgs

Introduction

Just as the last NHS restructure had begun to get established the next challenge arrived in the form of the December 17th 2015 letter from the Department of Health announcing reductions to funding for community pharmacy and the desire to see a significant number of pharmacies close. This letter has huge implications for everyone involved with community pharmacy.

As a result of the proposed changes to community pharmacy funding the latter part of the year has been focused on that alone.

Below is a summary of the year.

1. Working with Commissioners

a) NHSE Wessex

Over the past year the committee has met regularly with representatives from NHSE Wessex at their offices and at LPC meetings. This year we once again agreed an NHS flu vaccination service to be commissioned from community pharmacies in Dorset, which was then superseded by the commissioning of the national Advanced Service. This service followed the same format as the GP service and proved to be very popular with patients. Across Dorset almost 100 pharmacies offered the service and vaccinated approximately 7,000 people. The feedback from patients was excellent and it is hoped this will continue as an Advanced Service for the 2016/17 flu season.

The Local Professional Network (LPN) across Wessex was established and Martin Stephens has been appointed as Chair. A work plan has been agreed and one of the first pieces of work for the LPN has been the development of a Pharmacy Urgent Repeat Medicines (PURM) service. It is hoped to have this in place for later in 2016.

b) Public Health Dorset (PHD)

Throughout 2015 Dorset LPC has had regular meetings with PHD. During this time Dorset LPC has also spent a significant amount of time supporting contractors with the Dynamic Purchasing System (DPS) which PHD introduced for commissioning services. We are aware that there have been considerable frustrations with the system and it has proved to be far more complex than anticipated.

c) Dorset Clinical Commissioning Group (CCG)

Dorset LPC has met regularly with representatives of Dorset CCG throughout 2015/16 for various reasons, including the continued role out of EPSR2 across the county.

The Clinical Services Review (CSR) of healthcare across the county has continued this year, and is still in Phase 1 which involves review, analyse and design. Once again the

LPC have attended various meetings about this work and have been promoting how community pharmacy should be better utilised to support the plans.

The CCG has now established its preferred options for hospital care and formal public consultation should occur later in 2016.

2. Working with other organisations

a) Dorset County Hospital (DCH), Royal Bournemouth Hospital (RBCH) and Wessex Academic Health Science Network (AHSN)

During this year the LPC have worked with DCH, RBCH and Wessex AHSN on a hospital discharge project which involves the hospitals referring patients to their regular community pharmacy for a variety of services, for example, MUR, NMS, flu vaccination, smoke stop.

Unfortunately the pilot has yet to launch with RBCH but DCH have been increasing the number of referrals over recent months. Whilst there has been a slow start to the project early information suggests that patients are benefiting from the referrals to their regular pharmacy and readmissions are being prevented.

3. Contract applications

The LPC has been notified of, and where relevant responded to, the following contract applications:

May 2015: Case 2015-05 Lloyds Pharmacy, Boscombe – relocation without significant change – **granted**

May 2015: Case 2015-06 Burton Pharmacy – **change of ownership**

July 2015: Case 2015-07 Lilliput Pharmacy – **change of ownership**

July 2015: Case 2015-08 Canford Cliffs Pharmacy – **change of ownership**

July 2015: Case 2015-09 Penn Hill Pharmacy – **change of ownership**

August 2015: Case 2015-10 Twelvers Connect, Highcliffe – unforeseen benefits – **refused**

September 2015: Case 2015-12 St Mary Pharmacy, Bournemouth – distance selling pharmacy – **refused**

October 2015: HAMP Ringwood Pharmacy – distance selling pharmacy – **granted**

October 2015: Case 2015-15 Highcliffe Pharmacy – future need – refused

November 2015; Case 2015-14 Respond Healthcare DAC – **change of ownership**

December 2015: Case 2015-13 Late Night Columbia – **change of ownership**

December 2015: Case 2015-16 Sainsbury's, Alder Park – **change of ownership**

December 2015: Case 2015-17 Sainsbury's, Christchurch – **change of ownership**

December 2015: Case 2015-18 Sainsbury's, Castlepoint – **change of ownership**

December 2015: SHA/18250 Twelvers Connect. Highcliffe - appeal against NHSE Wessex refusal of Case 2015-10 – **refused**

December 2015: Case 2015-20 Medicine Clinic, Christchurch – relocation without significant change - **granted**

February 2016: SHA/18279 St Mary Pharmacy, Bournemouth – appeal against NHSE Wessex refusal of Case 2015:12 – **refused**

February 2016: case 2016-02 Lloyds Pharmacy, Kinson Road – **change of ownership**

The amount of time and resource that is required to respond to these contract applications and subsequent appeals is considerable. However there has been no change to the number of pharmacies and there remain 156 community pharmacies and 3 dispensing appliance contractors in Dorset.

3. External factors that influenced pharmacy and LPC activity

a) DoH letter of December 17th 2015

The content of the letter has left those involved in community pharmacy under no illusions about the Government's direction of travel with regards to community pharmacy. Following the publication of the letter it has meant that for the first time negotiations between DoH and PSNC are being conducted publicly.

The original time line for "consultation" on the proposal was up to March 24th 2016, which was exceptionally short and this was subsequently extended for an additional two months. Pharmaceutical Services Negotiating Committee (PSNC), Pharmacy Voice (comprising AIMp, CCA & NPA) and Royal Pharmaceutical Society (RPS) are all formal consultees, LPCs are not.

b) Campaign to support community pharmacy

In January 2016 an extraordinary meeting for the Chairs and Chief Officers of LPCs was called and the “Campaign” details were shared.

Whilst PSNC, PV and RPS may have differing remits their work has been aligned for the campaign to support community pharmacy. The NPA have taken the lead on a hugely successful petition to stop the proposed funding cuts. As a result of this joint working there has been a vast amount of information made publicly available.

Locally contractors have been making contact with their own MPs and this has complemented the work of the LPC who have been liaising with contractors, MPs, Healthwatch, Public Health Dorset, Dorset CCG and Councillors to highlight the issues and the potential risks to the community pharmacy network in Dorset.

We still do not know the outcome of the consultation or the full implications for community pharmacy contractors in Dorset.

4. Consultation responses

In 2015/16 Dorset LPC responded to the following consultations:

05.09.15 Independent review of Healthwatch Dorset

09.10.15 Royal Pharmaceutical Society & National Association of Primary Care - Integration of GPs and community pharmacy consultation

31.12.15 Bournemouth, Poole & Dorset Alcohol & Drug Strategy 2016 - 2020

22.01.16 Public Health Dorset Sexual Health

29.01.16 RSPH & Public Health England Survey

5. Annual Meeting

The Annual Meeting of Contractors was held over lunch on one of the all-day committee meetings and the savings have been used to channel resources into training evenings and contractor support.

6. Training events

This year the LPC has delivered/supported four face to face training events, which have complemented other events delivered by Public Health Dorset & CPPE. All events were very well attended:

June 2015 – Irritable Bowel Syndrome, with a guest speaker from Poole. This was an opportunity to learn more about the condition and also what support/treatment is available in Dorset.

September 2015 – Flu Vaccination Training, delivered in conjunction with the NPA and Hampshire & IOW LPC. These training sessions supported contractors for the introduction of the Advanced Service for the 2015/16 Flu Season.

September 2015 – Hospital Discharge Pilot, two events held in conjunction with Dorset County Hospital and Royal Bournemouth Hospital. These events were used to launch the refer to pharmacy service pilot for patients being discharged from hospital.

This year we also held a training day for LPC members on Influencing and Negotiating Skills to support their development and the work they do on behalf of pharmacy contractors.

We have been able to utilise pharmaceutical industry sponsorship to defray some of the costs for these meetings and for this the committee is extremely grateful.

7. Additional support for the LPC

Over recent years as the workload has increased, it has become apparent that the LPC needed to review its level of resource available. To that extent the committee took the decision to advertise for a Services & Implementation Lead. The primary focus for this role is to support contractors in delivery of services and work with commissioners to develop new opportunities for services.

The calibre of applicant for the post was very high and after a rigorous selection and interview process the committee appointed Claire Rossiter to the role. Claire has a wealth of experience having worked for two of the large multiples in various roles and has also previously worked for a PCT.

8. South Central LPC Forums

The South Central LPCs have met four times during the last 12 months. These meetings have been supported by the South Central PSNC representative Gary Warner. The group of four LPCs have been looking at how they can support the development of a Provider Company for pharmacy contractors.

9. Funding the Committee's activities

In the last twelve months the full committee has met a total of eight times, this included a joint meeting with the LPC of Hampshire & IOW. In addition to the LPC meetings,

representatives of the committee have attended over one hundred meetings with a huge variety of different people and organisations.

Throughout the year the Treasurer has been reviewing expenditure and budgets on a regular basis. This work has ensured that the committee finances have finished the year in a healthy position and will allow the committee to continue to robustly support contractors.

10. And finally from the Chief Officer

The last 12 months have been challenging for a variety of reasons but particularly since the Department of Health letter of December 17th 2015. In the coming year community pharmacy is facing unprecedented challenges and unsettling times as we await the outcome of the consultation on the funding for community pharmacy.

For several years we have enjoyed the stability of our membership but during this last year we have seen some significant changes to the LPC. We have seen a change in CCA membership with Emmanuel Chisadza resigning and being replaced by Conroy Van Wyk.

One of our long serving independent contractor members, Chris Higgs, has finally stepped down from the LPC, having been part of the committee for many years and the Treasurer for the past 7 years. Chris has been hugely valuable to the LPC and has made himself available for advice and support whenever needed. Unfortunately we couldn't persuade him to stay any longer as he would like to be permanently on holiday!

Our new independent representative is Phil Allen from Healthpoint Pharmacy in Tuckton.

Our AIMp representative member, Bridget Fonteneau has retired from pharmacy and is now enjoying her days travelling and bowling. Our new AIMp representative is Michael Idu from Day Lewis Pharmacy in Burton.

And finally Jo Browning has retired after 9 years as the LPC Manager and is now enjoying time with her husband and her two crazy dogs.

With Jo's retirement the committee has reviewed its requirements for administration support and as a result has recruited an LPC Office Administrator, Alison Tridgell-Wyatt. Alison is based at the LPC Office in Merley for three days a week.

I would personally like to welcome the new "recruits" and thank all of those who have been part of the committee over the past twelve months and have worked hard to support pharmacy contractors in Dorset.

Amanda Moores

INCOME AND EXPENDITURE ACCOUNT
for the year ended 31 March 2016

	2016	2015
	£	£
P.P.A. composite levy	169,172	160,023
Other income		
Sponsors	7,000	-
Bank interest	749	637
	<u>176,921</u>	<u>160,660</u>
Expenditure		
Employment costs	34,697	23,275
Contracted services	51,945	46,596
Bank charges	80	80
Rent	1,375	-
Advertising	780	-
Computer ware & office	2,479	968
Education & training	2,642	1,800
Attendance allowance	28,485	24,440
Travel & subsistence	7,193	6,935
Meeting expenses	1,546	1,579
Telephone & internet	940	1,016
Tax	150	(65)
Treasurer expenditure	-	450
Audit & accountancy fee	720	1,200
PSNC levy	43,862	42,704
Insurance	1,067	1,326
	<u>177,961</u>	<u>152,304</u>
Depreciation		
Computer Equipment	<u>182</u>	<u>-</u>
	<u>182</u>	-
NET PROFIT/(LOSS)	<u><u>(1,222)</u></u>	<u><u>8,356</u></u>

CAPITAL STATEMENT
as at 31 March 2016

	2016		2015
	£	£	£
FIXED ASSETS			
Computer Equipment	<u>727</u>		<u>-</u>
	<u>727</u>		<u>-</u>
CAPITAL ASSETS			
Trade debtors	1,275		-
Prepayments	156		156
Bank balance	<u>96,039</u>		<u>99,689</u>
	<u>97,470</u>		<u>99,845</u>
CURRENT LIABILITIES			
Expenses	10,681		14,388
PAYE/NIC	3,504		1,206
Accountancy fee	720		1,200
Net wages	1,440		-
Tax on deposit interest	<u>150</u>		<u>127</u>
	<u>16,495</u>		<u>16,921</u>
		81,702	82,924
NET ASSETS		<u>81,702</u>	<u>82,924</u>
FINANCED BY:			
CAPITAL ACCOUNT			
Brought forward		82,924	74,568
Add: Net profit/(loss)		(1,222)	8,356
		<u>81,702</u>	<u>82,924</u>